Media Release



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Tennessee Recovery Coordination Center Offers Assistance

The Tennessee Emergency Management Agency, in cooperation with 2-1-1 Tennessee and Tennessee Voluntary Organizations Active in Disaster, announces the opening of the Tennessee Recovery Coordination Center. The Tennessee Recovery Coordination Center will serve as a clearinghouse for matching needs of flooding victims with volunteer groups that can meet those needs. By calling 2-1-1, Tennessee residents impacted by the May flooding may request volunteer assistance with debris removal, gutting and mucking out, mold remediation, demolition, relocation/moving, rebuilding, dry wall installation, painting, carpentry and other home repair needs.

Residents in the affected counties who would like to request volunteer assistance through the Tennessee Recovery Coordination Center should dial 2-1-1. If callers get a busy signal when dialing 2-1-1, they may call 1-866-588-4211 but should try 211 first.

Residents affected by the flood can call 2-1-1 to get relief information in their area in addition to requesting volunteer assistance. Callers will connect directly with a call specialist who can start the process for volunteer services. All services are free of charge.